



Continental Pools Incorporated
Nicholas J. Lally
8520 Corridor Road, Suite B
Savage, MD 20763

December 16, 2003

Dear Mr. Lally,

I am writing on behalf of our Association to thank you for the help your company provided our Condominium for the repair and maintenance of our pool this fall.

Thanks to your fair prices and good workmanship, we are very pleased with the relationship that has developed over the last three years with your company. The knowledge and expertise that your company has provided us has been very helpful in allowing us to make good economic decisions on the running of our pool. Your willingness to work with us in solving our various needs has allowed us to raise the standards of maintenance to a level that we thought we could not afford.

Many of our owners have also expressed to our Board of Directors the great staff you have assembled to service our pool each summer. We know how difficult it is to find good employees such as lifeguards each year, but your company has managed to solve this problem.

We are looking forward to continuing our relationship over the long term, and seeing you and your staff at the start of the next pool season.

Sincerely,

A handwritten signature in black ink, appearing to read "Julie Peternick", is written over the typed name. The signature is fluid and cursive, with a long, sweeping underline that extends to the left.

Julie Peternick
President

Whitley Park Condominium Association, Inc.